



The simplest way to make a claim is to complete the online form at https://edutech.zone/parent_enquiries/

This comes directly to our support team and creates a ticket for you so that it can be tracked throughout the claim process.

The excess charges for your policy are mechanical warranty £0 excess and accidental damage cover £20 excess for each claim made.

Claims can be made up to the sum insured value (RRP) of the device in each rolling 12 month period.